

# Care Friends FAQ

*"Care Friends is the best thing  
that happened to me in my job"*

App Store review

**Remember, anyone you refer must  
live in Bury to work with us.**

## **"I don't have any friends."**

That's OK! Anyone you know or meet could be a potential Shared Lives carer. Think about people in your wider network, family members, neighbours, or even someone you chat with at the school gates, doctor's surgery, or local café. You know what it takes to be a great Shared Lives carer, and we need more people like you to help adults find the support they need. Top tip: Are you a part of any local WhatsApp or Facebook groups? Sports teams? Parent groups? You never know who might be thinking about Shared Lives but keeping it to themselves.

## **"I don't have enough space on my phone."**

Have any apps you never use? Why not replace them with an app that can help change an adult's life and earn you rewards at the same time? The Care Friends app takes up very little space and can make a big impact!

## **"I don't use social media."**

That's fine! You can share Shared Lives opportunities via text, email, or WhatsApp instead. It doesn't matter how you spread the word—you'll still be rewarded when someone you refer becomes a Bury Shared Lives carer.

## **"I don't know anyone who wants to be a Shared Lives carer."**

That's OK! Someone you know may not have considered being a Shared Lives carer before, but you know how rewarding and life-changing it can be. If you think someone has the right values, why not plant the seed? Even if they're not interested, they may have a contact who is.

## **"I'm worried the app will use too much of my data."**

It's OK, you can turn off background data usage so the app will only use data when you open it. This means if you only use it when connected to WiFi it will not affect your data.

## **"Do I have to pay tax on the rewards I earn?"**

The rewards you earn through the Care Friends app may be subject to tax, depending on your total income. We recommend checking with HMRC or a financial advisor to see if your earnings need to be declared.

## **"Will the rewards I earn affect my Shared Lives allowance?"**

No, your Shared Lives allowance is considered a separate income stream, and referral rewards are typically seen as additional income. However, if you receive benefits or tax credits, it's a good idea to check if extra income impacts them.

## **"How does the app ensure that information I share is accurate?"**

All the content in the app is approved by our team, so you can confidently share Bury Shared Lives opportunities knowing the information is correct and up to date.

Scan this QR code or follow the link  
to find out more about Care Friends or our Refer a Friend scheme.

[tinyurl.com/BSLRefer](https://tinyurl.com/BSLRefer)

