

About the Role

As a Support Worker your role is to support the people who use our service to live their best life, you will do this by enabling the people you support to be as independent as possible whilst embedding the five Persona values (Respectful, Enthusiastic, Adaptable, Caring and Honest) into everything that you do.

Your hours of work will be between 9am to 4pm , Monday to Friday. You will be working alongside a team of staff in one of our Learning Disability Day Services bases in Bury. Rotas will be discussed and agreed with you during the recruitment process.

You will be supported by other Support Workers plus Lead Support Worker and a Support Coordinator who will be your line manager.

What do I need to be a Support Worker?

Previous experience of working with people with a learning disability is not essential to us. It is more important to us that you share our values and will use them to support the people who use our service to live their best lives.

- You will need to be able to communicate effectively with the people who use the service, colleagues, managers and other professionals.
- We will support you with appropriate training and qualifications as required, but you will need a willingness and ability to learn.
- You will work as part of a team but will need to be able to use your initiative and make decisions
- There will be physical, mental and emotional demands on you, for example you may sometimes be supporting people with situations where they and / or you may become upset. Some of the people you support may need help to move around, you may need to support someone to use a wheelchair or maybe a hoist. You may need to support someone with their medication, requiring you to read and understand instructions and then to accurately record outcomes.
- You will be provided with full support, guidance and training but you need to be confident that you will be able to deal with these and / or other similar situations.

Key Responsibilities

- You will support the people who use our service to engage in meaningful daytime activities either in groups or an individual basis. You will be required to support individuals with their personal care needs such as using the toilet. You will be required to support people who use wheelchairs both indoors and out in the community and to support them with their moving and handling needs.
- You will offer encouragement and emotional support to the people you work with, listening, understanding and responding appropriately to their needs
- You will support the people you are working with to develop and maintain positive relationships with friends and family and to access their local community in a variety of ways of their choice such as swimming, sports events and local parks.
- You will need to communicate effectively both verbally and in writing with the people you are working with, their families, friends, other colleagues at Persona as well as other professional and external organisations.
- You will raise any issues or concerns regarding the individuals you support to your manager in a timely manner and be involved in peoples care reviews or similar meetings. Any required written records will need to be completed in writing or digitally, be accurate, factual and stored confidentially.
- You will carry out all work in a safe way, following agreed guidance and policies
- You will attend any training appropriate for your role and is felt needed to support you to deliver the best care possible to the people you support