

# I'd recommend Persona because...

It's very, very enjoyable.

There are a lot of friendly faces; not just staff, but the customers too – they're lovely! You get a lot of in-depth training which is always so, so good; not just mandatory training but other things you might be interested in too. I've done the Mental Health First Aid training which I asked to be a part of.

It's a very good company to work for, they're always looking for better ideas to refresh how we work as a care provider. I've worked in care for many years and they're a breath of fresh air, they are always looking for something new. They're a company that's trying to move forward; always striving to be the best at what we do. That's emphasised in the newsletters, through our managers and the feedback from meetings and the messages we get by email or text.

Comparing Persona to so many other places I've worked, they offer so many benefits and the management are understanding of their staff; they seem to care on a personal level for their staff.

It feels like a bit of a family. Everybody's working towards the same goals and to be able to do that well, you've got to work well as a team. However good a carer you are, you aren't going to manage it on your own; you need a good team behind you and within Persona it's great, we've got a really good team.

Persona has helped me achieve what I wanted to achieve – they asked me if I'd like to go in for my NVQ Level 2. I've found it a challenge, but I've had a lot of support off my manager and my senior. I've also had help from my colleagues, because I've had to ask them lots of questions about my role.

Working at Persona is really flexible – my hours are brilliant and really accommodate my little girl and our home life. Everyone I've come across is really friendly, really happy and I've had nothing but support from management, from my colleagues; even from people I don't really know – at the PersonAwards there were lots of people I hadn't met before, but everyone was cheering me on – it feels like one big family really because everyone genuinely wants the best for your career, or for you as a person.

It's really nice as you don't often find that.

I think if you want to work in a care setting, Persona is the way to go – they're a good company to work for and there are lots of different services open to you – different paths to pursue your dreams, not just older people's day centres, but short stay and learning disability day services too. They're very understanding with any issues you bring to them; they're caring, helpful and reward us a lot. With the PersonAwards they recognise the work you do throughout the year. Also, they reward you with HIGH FIVES and just the support I've got throughout the workplace is great.